

PAYMENT POLICY AND CANCELATIONS

OFICINA COMERCIAL
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PAYMENT POLICY

FIT's (1-9 rooms): Total reservation must be paid seven (07) days prior check-in date; otherwise reservation will be automatically cancelled.

Groups (More than 10-19 rooms): Total reservation must be paid thirty (30) days prior check-in date; otherwise reservation will be automatically cancelled.

More than 20 rooms: They will have special terms which will be specified in the quote.

Released Rooms:

The 16th room will be considered free of charge.

CANCELLATION POLICY

FIT's (1-9 rooms):

Cancellations should be made at least seven (07) days before arrival to avoid penalties.

Cancellations made within six (06) and three (03) days are subject to 20% of the first night cancellation penalty.

Cancellations made two (02) days prior to arrival date are subject to 50% of the first night cancellation penalty.

Cancellations made on the arrival date are subject to 100% cancellation penalty, considerer NO-SHOW.

Groups (10-19 rooms):

Cancellations should be made at least thirty (30) days before arrival to avoid penalties.

Cancellations made within fifteen (15) and six (06) days are subject to 20% of the first night cancellation penalty.

Cancellations made within five (05) days are subject to 50% of the first night cancellation penalty.

Cancellations made on the arrival date are subject to 100% cancellation penalty, considerer NO-SHOW.

More than 20 rooms: special policies and will be specified in the quotation.

CHILDREN POLICY:

Child aged 10 or under is free sharing room with his parents.

One child free per double room.

SPECIAL RATES FOR TRAVEL INSPECTION OF TRAVEL AGENTS

The requests must be sent via e-mail by the Head of the Area to info@amazonrex.com

The rate that will provide will depend on the occupation and season.